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EXTEND COMMUNICATIONS BRINGING JOBS TO DOWNTOWN CORE

Extend Communications Inc., a provider of telephone answering and online contact solutions, today announced a major expansion in downtown Brantford. The company has acquired the building at 16-24 Darling St between King and Bridge streets (commonly known as the Chelsea Place building), and has plans to consolidate all 3 of its Ontario operations centres to Brantford. Today located at the corner of Charlotte and Wellington, Extend's head office and local operations centre will expand into a renovated first floor of the Chelsea Place building, along with operations centres currently located in Cambridge and Georgetown. The move will relocate or create up to 30 full and part-time jobs in the downtown core.

"After growing aggressively outside the city, we are extremely excited to be expanding again in downtown Brantford", commented Extend President Scott Lyons. Extend completed 6 acquisitions over 10 years beginning in the mid-1990s, eventually merging everything into the current 3 locations by 2005. "The world is a smaller place now, and technology allows us to consolidate, improve efficiencies, and ultimately provide an even better level of service to our clients, and our client's clients.", added Lyons. "We will bring the entire company back to its roots, literally across the street from the Bridge Street location where my grandfather founded the Company in 1956". In addition to this consolidation for most of the company's employees, Extend also offers telecommuting work and has several staff members who work from their home offices across the province.

Built in 1928, the Chelsea Place building was originally the home of GM dealer Strobridge Motors, followed by use as a Loblaws grocery store and then a furniture store, before being divided into commercial office space in the 1980s. The first floor of the building has been largely vacant for the past several years. With space planning and renovation schedules now being formalized, Extend hopes to be settled into its' new location by spring of 2013.

About Extend Communications Inc.

Extend provides telephone answering, emergency dispatch, customer service, email handling, and a variety of other telecommunications related services to almost 700 clients ranging from Fortune 500, to small business and non-profits, to governments and municipalities, on a 24/7/365 basis. Ranked the top call centre by the Association of TeleServices International in 2010, Extend has also won numerous other awards and accolades, including the Brantford-Brant Chamber of Commerce Bell Technology Award in 2010. For more information visit www.WeAnswerYourPhone.com.

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